S. no	Volume	Page No	Section No	Clause No	Category	Description of Clause	Ammendment Requested	Reason for requesting Ammendment	Comments
							CLARIFICATIONS No. 3 to the Tender Document		
1					Acceptance		The RFP does not mention the details of SLA & Acceptance criteria for end point installation of the equipment and the correspondence acceptance by SCRB with regards to delivery of the equipment, installation and commissioning of the end point equipment. After SI informing to SCRB regarding the completion of equipment installation and commissioning at the Police Stations, the acceptance for the same shall be provided within 3 days of completion.		Please refer to volume 2, Section 8.24 (3) "Acceptance Procedure for Deliverables" where in it is mentioned SCRB will review the deliverables and either accept the deliverable or provide feedback on changes to be done in writing within a reasonable period of time (2-3 weeks).
2					BoQ		Please confirm that the term "Software Capex" in section 3.4.2 of Volume 3 (Software Payment Schedule) is "Capex Application Development" as defined in BoQ1		It is clarified that the term "Software Capex" in section 3.4.2 of Volume 3 (Software Payment Schedule) is "Capex Application Development" as defined in BoQ1.
3	II	217	16. Annexure 4	8	CA EMS	CA Privileged Identity Manager	Request to remove this module from New EMS /NMS Solution	Generally PIM is part of security offering	It is clarified that PIM has to be provided by the bidder either through CA Privileged Identity Manager or as part of the new solution proposed by the bidder
4	Volume II	217	16	Annexure 4 – CA EMS (Enterprise Management System) License Details	CA EMS	CA Privileged Identity Manager - 18 Servers	It is understood that the suggested product, part of CA EMS solution was never implemented to provide "Privilege Identity Management" due to thechnical design of the current infrastructure services/ application. In view of the current requirement(s), we request you to provide the number of users considered as "Privileged Identity" to compute the required licenses.	Privilege Identity management is licensed by users/ Identity. This helps consolidate Identity sources/ repositories for better governance and security management and a best practice for RBAC. Use of IdM / IAM solutions helps consolidation of identities in an enterprise which mitigates the risk of conflicting identities/ access control mechanism. One of the foundation requirement for this will be a Directory Services, which is also not called out in the given requirements. This will help all bidders to propose an equivalent solution meeting the given requirements and fair chance to compete. Reference: * Section: 13. Annexure 1 – Web Application-CCTNS 2.0 Application Design Principles (Admin user privileges) * Section: 7.3.7 Admin Rights & Privileges	It is clarified that PIM has to be provided by the bidder either through CA Privileged Identity Manager or as part of the new solution proposed by the bidder. Bidder shall provide privilege access for 5 users and based on future requirements, SCRB shall place orders for addtional users on pro-rata basis.

5	1			2.2		6	EMD	EMD	submission of EMD of Rs. One Crore in the form of Demand Draft/ Banker's Cheque or through online transfer of EMD amount through NEFT/ RTGS	We would like to draw your kind attention that Government of India, Ministry of Finance, Department of Expenditure Procurement Policy Division notification F.9/4/2020-PPD dated 12-November-2020 states that on account of slowdown in economy due to the pandemic, there is acute financial crunch among many commercial entities and contractors, which in turn is affecting timely execution of the contracts. This affects the ability of contractors to bid in tenders and hence reduce competition. We, therefore, request you to accept the Bid Security Declaration in lieu of Rs. 1 Crore asked by you in the tender as Bid Security in the form of DD/ Banker's Cheque/ NEFT/ RTGS.	It is clarified that the tender clause remains same
6	Volume I		8	Section No. 2.2 Tender/ RFP Schedule		6	EMD	Submission of EMD of Rs. One Crore in the form of Demand Draft/ Banker's Cheque or through online transfer of EMD amount through NEFT/ RTGS	Request you to accept the Bid Security Declaration in lieu of Rs. 1 Crore asked by you in the tender as Bid Security in the form of DD/ Banker's Cheque/ NEFT/ RTGS	Government of India, Ministry of Finance, Department of Expenditure Procurement Policy Division notification F.9/4/2020-PPD dated 12-November-2020 states that on account of slowdown in economy due to the pandemic, there is acute financial crunch among many commercial entities and contractors, which in turn is affecting timely execution of the contracts. This affects the ability of contractors to bid in tenders and hence reduce competition. In view of above, it is reiterated in the above notification that notwithstanding anything contained in Rule 171 of GFRs 2017 or any other Rule or any provision contained in the Procurement Manuals, no provisions regarding Bid Security should be kept in the Bid Documents in future and only provision for Bid Security Declaration should be kept in the Bid Documents. It is advised in the notification to the Government Organizations that in lieu of Bid Security, Government Organizations may ask bidders to sign "Bid Security Declaration" accepting that if they withdraw or modify their bids during period of validity etc., they will be suspended for the time specified in the tender documents. (Notification and a few Bid Security Declaration forms attached)	It is clarified that the tender clause remains same
7							EMD	Submission of EMD of Rs. One Crore in the form of Demand Draft/ Banker's Cheque or through online transfer of EMD amount through NEFT/ RTGS	submission of EMD in the form of Bid Security declaration		It is clarified that the tender clause remains same
8							General		Please confirm that on the new-infrastructure ONLY CCTNS2.0 application will be installed, and not CCTNS 1.0 in any location. If old application is required need to be installed in new-infrastructure then please confirm that the current incumbent would install the system software and old-application software.		It is clarified that CCTNS 1.0 application will run in new and old infrsstructure till the CCTNS 2.0 application is rolled out. Therefore, successful bidder has to coordinate with existing software developer for installation of OS and old software application in the new infrastructure.
9							General		As phase 3 would be taken after GOLIVE (8.5 months) please confirm that new application is required to be installed (including offline application) in the old-infrastructure by the new SI.		It is clarified that new application has to be installed (including offline application) in the old infrastructure by the new SI

#	Document	Page	Section	Sub	Category	Topic	Query	Justification	Response
10	Technical specifications				Hardware	Hardware security module (HSM) is mentioned in the specifications	Do we need to quote for the same or its technical information only, if so then it should be added as a line item in the published BoQ	The costing of the same in not mentioned in the commercial sheets	As mentioned in Corrigendum 1, S. No. 20, Bidder has to provide HSM system for storing encryption keys. This shall be part of the application development component.
11	33384 Clarifications to the queries	1		Sr No.3	Hardware	Volume 2 - Page No.40 - Section No. 6.2.3 - Data Centre Infrastructure - Point No.7	Please confirm whether thebelow-mentioned items are to be included as a part of the proposed solution by the SI or if client will provide the below services/ solutions 1. Routers, 2.Swicthes 3. Load Balancers 4. SAN (bith location) 5. Backup software 6. Replication 7. DC-DR (site recovery softwware) 8. All passive components for connecting new servers to the swithes 9. Data Security (NGFW, WAF etc) 10. Cyber Securty 11. Any other services offered	ELCOT/ SCRB has not asked prices of these items explicitly in the BOM.	Routers, Switches, Load Balancers, SAN, Backup software, Replication, DC-DR, (site recovery software), firewall will be provided by DC/SCRB. The bidder shall provide all the required passive components for connecting new servers to the switches
12	1	59	7. Specification 1. New Hardware Items	1) Desktop:	Hardware	Specification	Is Antivirus required for desktops provided at end locations? Kindly clarify.	The same is not explicitly mentioned and this will have impact on SI's costing.	It is clarified that anti virus need not be provided for desktops at end locations.
13	BOQ 1.01 & 1.02			Point 3 of Clarifications-to-the-queries-2	Hardware	UPS and Batteries	It has been clariifed that " SCRB will replace the batteries based on the cyclic life and the required backup time as per the rates quoted on the commercial bid" Kindly confirm that this will be applicable for both the existing and new batteries (which will be supplied as part of this RFP)	Not clear in the commercial BOQ	It is clarified that SCRB will replace only the existing batteries. New batteries supplied as part of the CCTNS 2.0 tender have to be maintained by the bidder till the end of contract
14		1 ,59	7.1	7.1	Hardware	Security	Discrete TPM and Intrusion switch to be included in the specification for safety	These features available in leading OEMs and compromising on this security features will lead to Cyber Attack/Malware Attack and Data Theft	Please refer to corrigendum 3, Point No. 4 for further information
15	1.New Harware Items	No.64	4.Printer MFP	No.6	Hardware	Duty cycle- Min 25000 pages or higher	Duty cycle- Min 15000 pages	As per the Industry standard 25ppm printers comes with minimum of 10000 pages of duty cycle.	It is clarified that the tender clause remains the same.
16	1.New Harware Items	No.64	4.Printer MFP	No.13	Hardware	Initial Toner(s) Yield-2500 pages & above	Initial Toner(s) Yield-1500 pages & above	In-box toner comes with 1700 pages. Standard toner yield 2400 pages	It is clarified that the tender clause remains the same.
17	1.New Harware Items	No.65	5. Printer LP	No.3	Hardware	Resolution Min 1200 x 1200 dpi	Resolution Min 600 x 600 dpi	As per the Industry standard Resolution Min is 600x 600 dpi & up to 1200x 1200 dpi	It is clarified that the tender clause remains the same.
18	1.New Harware Items	No.66	5. Printer LP	No.14	Hardware	Toner Cartridge-Yield of minimum 1500 pages	Toner Cartridge-Yield Yield of minimum 1000 pages	In-box toner comes with 1000 pages. Standard toner yield 1700 pages, HC-4100 pages	It is clarified that the tender clause remains the same.
19					Hardware		As per the corrigendum the below mentioned Key Security features removed from the tender : * Discrete TPM 2.0(Hardware), * Intrusion switch. The above mentioned features are available with all leading OEM¡¯s. Compromising the above security features may lead to malware attack / cyber-attack and data theft.		Please refer to corrigendum 3, Point No. 4 for further information

20					Payment		As delivery for new servers will be made as part of Phase 2 we assume that these servers will be ordered between 1st and 2nd month of Year-1 for Pilot-GO LIVE. We request SCRB/ ELCOT to modify the payment term referenced section 9.1.1 of Vol 2 especially for table under 'Phase 2' as · 40% - Supply of hardware/ server to individual locations and Submission of sealed and signed delivery challans · 40% - Configuration of Monitoring Tool and mapping details of each hardware to asset ids, location · 20% - Submission of Site Commissioning Report		It is clarified that the tender clause remains the same as Phase 2 relates to supply of servers at DC & desktops to training centres in District/City HQ only.
21		2	6.2.2		Site Preparation		An estimated 15% of existing infrastructure items are in not in Working Condition. If SI estimates more than this value can we take it as Change Request. Also, please confirm that rest of 85% of the Police station are in Good Working Condition so that SI would plan the dispatch of equipment based on the site readiness.		It is clarified that the estimated 15% is based on the study conducted in 2019. The successful bidder shall conduct a site inpection of all locations and submit a report to SCRB. SCRB will place work order for replacement of old infrastructure wherever required.
22					Software		During implementation phase, with respect to TPA, please confirm that SI will support related to Security, Performance, Non-Functional requirements audits before Pilot and Full scale Roll out ONLY.		It is clarified that SI has to support till end of contract period w.r.t TPA
23	Volume II	GENERAL	Scope	Objectives	Software	The objective of CCTNS 2.0 application is to serve citizens in a better way "Anywher, Anytime , Any device" through Web / Mobile based application in contrast to current CIPRUS application architecture.	It is understood that current application is based on Client Server Architecture which allows access to the Centralized system over encrypted & authenticated network/ Systems only. In view of the given requirement for Web & Mobile enabled application, accessible over un trusted (Internet) network may pose security challenges with Single Authentication mechanism. We suggest to make Multi-Factor (token/ OTP based) Authentication as mandatory requirement to reduce the impact of security breach while managing the privilege identities of Administrators and other users through Role Based Access Control (RBAC). This is as per the industry best practices and is not called out in the RFP document	Optimized security posture with Zero Trust Security Model.	It is clarified that the bidder is required to provide multi-factor authentication for the web & mobile enabled application.
24		Corrigendum No.1 to the Tender Document (S. No. 8)				New item added - S.No.3 Toner Cartridge is added	-	-	It is clarified that the Bidder has to provide the cost of toners together for both 'Multifunction Printer' & 'Laser Printer' while quoting for toner cartridges in BoQ9. The cost breakup for MFP toner and LP toner individually shall be provided separately by bidders as part of the bid documents at the time of bid submission.