

NAME OF THE PARTY:

LIMITED TENDER

PREAMBLE OF TENDER:- Electronics Corporation of Tamil Nadu Limited (ELCOT), a wholly owned Government of Tamil Nadu Undertaking is the Optional Procurement Agency of the Government of Tamil Nadu for procurement of IT related products like Computers, Printers, Other Peripherals and Software as per G.O. Ms. No. 58, Finance (BPE) Department, Dated 16.02.1999. Accordingly, ELCOT has been procuring various IT related products to all the State Government Departments / Boards / Autonomous Bodies etc. As part of the Procurement activities, ELCOT floats this tender inviting bids for supply and installation of Wifi Connectivity for ELCOT Corporate office.

Short Title used in the Tender Document:

1. **Bidder:** Bidder means the party who makes a formal offer in pursuance of the tender floated.
2. **Successful Bidder:** Successful Bidder means the Bidder who becomes Successful through the tender process.
3. **Day:** A day means a Calendar Day.
4. **Purchaser:** Purchaser means the end user for whom the procurement is indented through the tender.

TENDER SCHEDULE

a)	Tender No.	ELCOT/PROC/LT/33824/2024-25
b)	Type of Tender	Limited Tender – Single part bid
c)	Tendered Items	100 Mbps (1:1) Unlimited Internet Leased Line connectivity for ELCOT Corporate office and establishment of Wi-fi zone for Three years
d)	Delivery	Electronics Corporation of Tamil Nadu, Chennai 600 035.
e)	Due Date& Time for Submission of Tenders	07.10.2024 @ 03.00 PM
f)	OPENING DATE & TIME	07.10.2024 @ 04.00 PM

ELCOT/PROC/LT/33824/2024-25

EMD: The EMD Amount of Rs. 6,000/- (Rupees Six Thousand Only) along with bid should be submitted through Demand draft drawn in favor of “Electronics Corporation of Tamil Nadu Limited”, Chennai. (OR) through NEFT/RTGS to the Following Bank Account, (or) EMD is waived off for the bidder having valid MSME/NSIC/SSI for the relevant category.

Name of the Bank & Branch	State Bank of India, Saidapet
SBI A/c No.	10610747091
IFS Code	SBIN0000912
MICR No.	600002045

MODE OF DESPATCH: Tenders should be addressed to the MANAGING DIRECTOR – ELCOT (by Designation only) and superscribed with the tender number and sent in sealed cover either by Registered post with acknowledgment due or in person. Tenders received in ordinary cover without seal will not be considered. Bids received after the due date and Time will not be accepted. Delay in postal transit will not be accepted as a valid reason for late submission. The Tender Document is not transferable to any other bidder.

IMPORTANT NOTE: TENDERER MUST SUBMIT THIS ORIGINAL TENDER DOCUMENT WITH THEIR SIGNATURE, AND SEAL WITHOUT MISSING ANY OF THE PAGES. Price bid must be submitted in the bidder’s company letter head.

The tenders received on SPECIFIED DUE DATE & TIME will be opened at ELCOT, 692, Anna Salai, Nandanam, Chennai – 600 035 in the presence of the bidders who choose to be present. If sufficient response is not received on the due date of opening, ELCOT reserves its right to extend the due date for submission of tenders inviting more bids or cancel the tender.

Items Tendered:

SL. No.	Product Code	Description	Compliance Yes/No
(1)	(2)	(3)	(4)
1	33824-001	Annual Recurring Charges (ARC) for 100 Mbps(1:1) unlimited internet leased line connectivity	
2	33824-002	One Time Charges (OTC)	

3	33824-003	Router - Model- Annex GATE Classic Plus GIGA	
4	33824-004	Switch - Model - ACT 24 Port POE switch	
5	33824-005	Wireless Access points - Model - TP link AC1750 Ceiling mount access point	

1) Delivery and Installation:

Within 15 days from the date of issue of purchase order.

2) Price Bid Evaluation:

The total value including all taxes, duties and other charges for all the items will be taken up for Price Bid evaluation. The Bidders who quote L1 Price for the total value of items will be called as L1 Bidder. However, the L1 Bidder has to match the L1 Prices of line items in case they have not become L1 for these line items.

3) Warranty:

3 year from the date of Supply and Installation.

4) Scope of the work:

To provide the 100 Mbps (1:1) unlimited Internet Leased Line connectivity for ELCOT Corporate office and establishment of Wi-Fi Zone as per the following terms and the conditions:

5) TERMS AND CONDITIONS:

- i. The Service Provider should liaise with ELCOT in setting up the connectivity.
- ii. The Link should be having a high reliability and shall have uptime of 99.5%
- iii. Contracted bandwidth of 100 Mbps (1:1) unlimited Internet Leased Line connectivity for ELCOT Corporate office and establishing Wi-Fi Zone.

6) Validity of the Tender:

The prices are to be kept valid for acceptance for 365 days from the date of opening of the tender.

7) Payment Terms:

Quarterly invoice along with the System generated report in proof of the uptime and other parameters of connectivity should be sent by the bidder. Payment will be made quarterly after completion of each quarter after deducting TDS.

8) Network Availability and service Availability.

8.1 **Network service Availability** is defined as the percentage of Network up time over the total hours in (3) Months period. SLA will be 99.5% on the ILL Service, on managed Wifi the SLA will be 98%.

8.2 **Latency:** The latency is defined as the average round trip delay between any two Network interface devices at the end of a defined service flow.

8.3 **Packet Loss:** Packet loss is defined as the percentage of packets that are not successfully transported between the ingress of Service Provider network to the egress of the Service Provider network as recorded by the Service Provider network equipment.

8.4 **Mean Time to Repair (MTTR):** MTTR is defined as the average time required in restoring a link outage on the network.

8.5 **Jitter:** Delay variation (Jitter is defined as the variation in the elapsed times of frame delay. The frame delay variation (Jitter) Guarantee will be calculated using management frames between any two Network interface delays at the end of a defined service flow. Jitter measurement is calculated as an average of all management frames sent and received over a calendar month.

SLA Parameters	Agreed service level
MTTR(Hours)	4
Uptime	99.5%
Domestic Latency (Pop to Pop)	<=80ms
Packet drop	<=0.5%
SLA period	Quarterly

8.1 Service credit terms

If the Network Service Availability is lesser than the guaranteed ILL uptime during a 3 months period then penalty will be levied as follows.

Network Service Availability %	SLA Credit
99.40% to 99.0%	1% of recurring charges for the period of measurement
98.99% to 98.75%	2% of recurring charges for the period of measurement
98.74% to 98.50%	3% of recurring charges for the period of measurement
98.4 % to 95.0%	5% of recurring charges for the period of measurement
94.9 to 90.0%	8% of recurring charges for the period of measurement
89.9% to 85%	11% of recurring charges for the period of measurement
84.9 % to 80.0%	15% of recurring charges for the period of measurement
Less than 80%	No payment for that quarter

8.2 If the service falls below the performance objectives as mentioned in Section 7.0 above, ELCOT will report to Service Provider immediately. After the report is received, Service Provider should test the circuit for the segment within 15 minutes and notify ELCOT that the segment meets the above performance objectives, for the acceptance of the service by ELCOT

8.3 The period when the service falls below the performance objectives, as per section 7.0 above shall be treated as “Network Unavailable Time”. Provided Service Provider has confirmed that the service has failed to meet the above performance criteria, network unavailable time will be calculated from the time the complaint is made.

9) Liquidated Damages for Non-Fulfillment of Purchase Order:

0.25% per day on the undelivered portion of the value subject to a maximum of 10%, if the supply, installation and commissioning has not been completed in full within the stipulated delivery period.

10) Termination for Convenience

ELCOT may by written notice with a notice period of seven days sent to the Service Provider, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for ELCOT's convenience, the extent to which performance of work under the Contract is terminated, and the date upon which such termination becomes effective. On termination, the Service Provider is not entitled to any compensation whatsoever.

11) Dispute and Jurisdiction Clause:

“Any dispute or difference, what so ever, arising between the parties to this contract arising out of or in relation to the terms of this contract shall be resolved by the parties mutually by acting in good faith towards fulfilling the contract and for this purpose the parties mutually agree to furnish or exchange all relevant documents, information and any other material within their special knowledge and thereby conclude their discussions between them/their representative or officers within a period of time as may be mutually agreed to say the time of commencement of the move to resolve the dispute”.

“In case the parties failed to resolve the dispute amicably within the time frame agreed and in the manner stated supra, the aggrieved party shall approach the court in Chennai city alone to the exclusion of all other courts to adjudicate the unresolved dispute”

PRICE BID

ELCOT/PROC/LT/33824/2024-25								
Name of the bidder:								
Sl. No.	Product Code	Description	Qty. in Nos.	Unit Price (Packing, Forwarding, Insurance) without Taxes Rs.	Applicable GST in %	Applicable GST in Rs.	Unit Price inclusive of GST (5+7)	Total Amount in Rs. (4 X 8)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1)	33824-001	Annual Recurring Charges (ARC) for 100 Mbps (1:1) unlimited internet leased line connectivity	1					
2)	33824-002	One Time Charges (OTC)	1					
3)	33824-003	Router - Model-Annex GATE Classic Plus GIGA	1					
4)	33824-004	Switch - Model - ACT 24 Port POE switch	1					
5)	33824-005	Wireless Access points - Model - TP link AC1750 Ceiling mount access point	14					
		Total						