

Electronics Corporation of Tamil Nadu Limited				
CLARIFICATIONS No. 5 to the Tender Document for the CCTNS 2.0 (Tender Ref: 33384-OT)				
S.No	Title of the Clause	Amendment Requested	Reason for the requesting Amendment / Clarification sought for	Clarifications
1	RFP - Volume 1 -Page No. 64- Section 7- Specification- 4) Printer MFP	Requested to change the RAM size as 512 MB or higher from 256 MB	Recommendation for heavy duty printers need as a minimum of 512mb. It is useful for load balancing.	Amendment requested is not accepted. Tender Clause remains same.
2	Parameter: RAM Size & Duty cycle	Requested to change the Duty cycle as Min 50000 pages from Min 25000	As per the customer wish min 25000 pages duty cycle. But as per Industry standard 25ppm printers comes with minimum of 10000 pages of duty cycle. So, requesting you to increase the duty cycle.	Amendment requested is not accepted. Tender Clause remains same.
3	RFP - Volume 1 -Page No. 65- Section 7- Specification- 5) Printer LP:	Requested to change the RAM Size- 512 MB or higher from 128 MB	Recommendation for heavy duty printers need as a minimum of 512mb. It is useful for load balancing.	Amendment requested is not accepted. Tender Clause remains same.
4	Parameter: Memory, Duty cycle & Toner Cartridges	Requested to change the Duty cycle as Min 50000 pages from Min 25000	As per the customer wish min 25000 pages duty cycle. But Industry standard 25ppm printers comes with minimum of 10000 pages of duty cycle. So, requesting you to increase the duty cycle.	Amendment requested is not accepted. Tender Clause remains same.
5		Requested to change the Toner Cartridge Yield as minimum 2500 pages from Minimum 1500 pages		Amendment requested is not accepted. Tender Clause remains same.
6	RFP - Volume 1 -Page No. 64- Section 7. Specification- 4) Printer MFP  Parameter: Printer type, Print Speed, Toner Type, Copy Speed & Duty Cycle	To include Ink tank / Inkjet technology	Ink Tank Technologies are Heat Free Technology, Lower TCO and CPP (0.12 Paise per page) Low Power Consumption, Water resistant and Smudge System	Department is in the need of Laser Printer Technology.Hence amendment requested is not accepted. Tender Clause remains same.
		Up to 20 ipm	Due to Technology Different , Speed may be vary.Request amend specification	
		Consumable type - Ink Bottle	Due to Technology Different - Consumables also vary. ( as per our technology each ink bottle gives 6000 pages yields at Rs.700 )	
		Copy speed - Up to 17 ipm	Due to Technology Different , Speed may be vary.Request amend specification	
	Duty Cycle - 20,000 pages	it is Entry & Mid End Category , 10000 to 15000 Pages Duty cycle is idle ,request to amend the specification 15000 or Higher		
	RFP - Volume 1 -Page No. 65- Section 7. Specification- 5) Printer LP:  Parameter: Printer Type, Printer speed & Duty cycle	Request to Include Ink Tank or Inkjet Technology	Ink Tank Technologies are Heat Free Technology, Low TCO & CPP ( 0.12 Paise Per Page ) Low Power consumption, Water Resistant & smudge system	
Up to 20 ipm		Due to Technology Different , Speed may be vary.Request amend specification		
Duty Cycle - 20,000 pages		it is Entry & Mid End Category , 10000 to 15000 Pages Duty cycle is idle ,request to amend the specification 15000 or Higher		
7	RFP- Volume 3- Page No. 115 - Section 3.1 Payment Terms- 3.4.1 Hardware Payment Schedule	Payment Term – to release 90% of the payment after delivery of goods and service and the remaining 10% upon installation and commissioning		Amendment requested is not accepted. Tender Clause remains same.
8	RFP - Volume 1- Page No. 29 - Section 2.9 Earnest Money Deposit (EMD)	Requested to accept EMD in the form of Bank Guarantee		Amendment requested is not accepted. Tender Clause remains same.
9	RFP- Volume 3- Page No. 16 -Section 3. Performance Bank Guarantee	To reduce the Performance Bank Guarantee from 5% to 3%		Amendment requested is not accepted. Tender Clause remains same.
10	Corrigendum No.4, Volume 2 - Section 8.24 Acceptance procedure for Deliverables	Acceptance Criteria for the Hardware/deliverables	Consider taking delivery of end-point equipment it is mentioned in the corrigendum that Sign-off received from SHO and SCRIB detachment team. While we agree that this statement is the part of the procedure for acceptance. Bidder requested on what basis (acceptance criteria) SCRIB would accept the deliverables.	It is clarified that, during Technical evaluation, hardware will be checked for compatibility with existing CCTNS software and the Hardware configuration will be evaluated with respect to the tender specification for the quoted model. After delivery, the hardware configuration will be verified by end points as per the tender specifications. The format for 'Acceptance procedure for Deliverables' will be provided to the successful bidder.
11	Corrigendum No.4, acceptance procedure with stakeholders	Acceptance Criteria for Software	Different deliverables would have different timelines but each deliverable needs to have the acceptance criteria and acceptance procedure with stakeholders. In Corrigendum No.4, acceptance procedure with stakeholders is provided for end point equipment and server components. It would have been good to define the stakeholder for acceptance for software components too.	Please refer to Volume 3: 6. Project Acceptance & Volume 2: 9.2.2 Software Payment Schedule 1. Payment Schedule and Milestone for Implementation Phase: for detailed implementation phase milestones.
12	Volume 2 - Section 8.24	Reduce the timelines for acceptance	Volume 2 section 8.24 states “The SCRIB will review the deliverables and either accept the deliverable or provide feedback on changes to be done in writing within a reasonable period of time (2-3 weeks).” Keeping this large window for acceptance of deliverables and specially for end-point deliverables with no acceptance criteria defined, getting sign-off for end-point deliverable may be a never-ending procedure. Bidder recommended to have separate acceptance criteria and timeline for DC/ DR, core application and end-point delivery/deployment of application.	Amendment requested is not accepted. Tender Clause remains same.

13		Request to add deemed acceptance clause as referenced in section 2.8.14 of MEITY guidelines when the sign-off from SCRB exceeds the defined acceptance timelines		Amendment requested is not accepted. Tender Clause remains same.
14	Corrigendum 3, Annexure 1	Corrigendum 3, Annexure 1, states <i>“Taking into consideration of application development methodology followed by SI and the other external factors, the implementation committee shall recommend for waiver of penalty for up to three months (one month at a time).”</i> Waiver of penalty can be considered as part of contingency plan but including it as part of schedule still show an aggressive timeline.	Corrigendum 3, Annexure 1, states <i>“Taking into consideration of application development methodology followed by SI and the other external factors, the implementation committee shall recommend for waiver of penalty for up to three months (one month at a time).”</i> On basis of their experience in CCTNS especially in other states, the timelines for the milestone <i>“Completion of Application Development &amp; Testing by System Integrator”</i> looks very aggressive considering the amount of coordination that is required for end-to-end implementation of such a large-scale transformation program. TCS had recommended timeline for overall GO LIVE by at-least by 12 months as part of the main plan.	Amendment requested is not accepted. Tender Clause remains same.
15			Scope for Site inspection: 1. Only non-IT component is mentioned. As per Clarification No4 skill set for non-IT equipment is considered for site inspection 2. How would SI come to know the status of IT components and prioritize their end-point equipment delivery. If site-inspection needs to involve these components, then we need a different skill set for this inspection 3. If a desktop is not working how does SI would come to know and how would it be rectified in short period of time during installing period	It is clarified that the detailed list of components necessary to determine the skill set of the resources has been given in the tender document. Please refer to Volume No. 2, Section 6.2.2 & 6.2.10.3 for the list of site preparation items. Also, refer to Volume No. 1, OPEX: Price Discovery, 1. 'Site Infrastructure'. The bidder needs to maintain the site infrastructure throughout the contract period. It is also clarified that the desktop failure at end locations will be intimated via helpdesk by the users at the end points.
16	S.No. 8 in Clarification No 4 to the tender document		Bidder requested to define expectation from SI for <i>“supporting”</i> the configuration of old application in new hardware	The bidder shall support NIC to configure OS and existing software application in the new hardware i.e., support for installation of required software drivers for connecting hardwares like printer, fingerprint enrolment devices, etc . This shall be carried out in SCRB/ NIC Chennai and in at least 5 end points in Chennai City.
17			As per discussion with ELCOT and SCRB, all configurations are required to be performed as one-time at Head Quarters. There will be no necessity for remote support for end-point configuration is required. Confirmation sought after.	
18			Confirmation sought for the following: a. Existing application is installed in old server, and its 'Client' configuration is required for new desktops (installed and configured by SCRB team)  b. New application is installed in new server in 1. new desktops in online-offline mode 2. existing desktops in offline mode only	Existing application shall be installed in both new & old desktops. The installation in end point locations will be carried out by SCRB team.  New applications will be installed in new servers and shall be accessible in online-offline mode for new desktops and in online mode in existing desktops
19			Browser compatibility for new application in older desktops: Requested to share the browser versions installed in existing desktops.	Browser version: Mozilla Firefox 45.0.2. The application shall support the current and all the other versions.
20			Possibility for a 'Parallel run' envisioned during GO_LIVE. Requested to confirm that data will be entered in both existing and new systems manually by the user until GOLIVE.	It is clarified that both the systems will be running parallelly until the new application is stable
21			Reference to Corrigendum 3 Annexure 1, there is no reference to Data migration plan. Period planned for data migration and the quantum of data to be migrated is requested.	Please refer to Volume 1: 8.11 Data Migration and Document Management for further information. The migration activity shall be carried out during the implementation phase and shall be completed before Go-Live of the software .
22			Requested confirmation that until new application is LIVE, data from existing application will be sent to NCRB	It is clarified that data from existing application will be sent to NCRB until the new application is LIVE
23	RFP- Volume 3- Page No. 115 - Section 3.1 Payment Terms- 3.4.1 Hardware Payment Schedule	Requested to arrange for the payment of end point equipment delivery as following 1. District wise 2. SI to raise the invoice for the district once acceptance is received from 80% of location		Amendment requested is not accepted. Tender Clause remains same.